

# **Professional Audio Solutions**

*Knowledge, Service, Experience, Integrity*

[www.professionalaudiosolutions.com](http://www.professionalaudiosolutions.com)

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1300 Bluegrass Rd. Suite 5, Franklin, KY 42134 • Tel: 800-834-5986 • fax-800-580-3943

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## **Instructions for return product**

- 1 Please fill out Return Authorization form at the bottom of this paper
- 2 All return RA Number should be visible printed on the shipping label or **outside of the return shipping box. DO NOT write down anything on the original product box.** All packages without RA# will be refused
- 3 Pack the return product properly with care. Any product damaged in shipping as a result of improper packaging will be returned in the condition received. Please insure your package for the full amount on the return.
- 4 Any product damaged during shipping and missing material from original package (such as manual, power cables, covering bag, driver CD/DVDs, cases, etc) is subject to charge 20% restocking fee
- 5 Pro Audio Solutions must receive all RA Return no later than 5 business days for in-State customers and 10 business days for Out-of-State Customers from the issuance date of RA number.
- 6 All RA numbers will be automatically voided if return item(s) is not received within 15 days from the issuance date of each RA number

### **\* Customer Information**

- Customer ID: \_\_\_\_\_
- Name: \_\_\_\_\_
- Phone: \_\_\_\_\_
- Fax: \_\_\_\_\_
- E-mail: \_\_\_\_\_

### **\* RA Number :**

Qty	Invoice #	SKU	Problem and Defective Symptoms

**\*\* Please contact us if you have any question regarding this return.**